

Cookie Policy

VKA Solutions EOOD (ВИ КИ ЕЙ СОЛЮШЪНС ЕООД) · Effective date: 4 May 2026 · Version 2.0

1. Who we are

This Cookie Policy explains how VKA Solutions EOOD, a limited liability company (EOOD) registered in the Republic of Bulgaria, uses cookies and similar technologies on the website <https://vka.solutions> (the “Website”).

Controller: VKA Solutions EOOD (Bulgarian: ВИ КИ ЕЙ СОЛЮШЪНС ЕООД)

UIC (ЕИК): 203264441

Registered office: Veliko Tarnovo, 2 Oborishte Str., Bulgaria

Website: <https://vka.solutions>

Contact e-mail: office@vka.solutions

This Policy should be read together with our Privacy Policy, which describes how we process personal data more generally.

2. Legal framework

The use of cookies is governed by:

- Regulation (EU) 2016/679 (the General Data Protection Regulation, “GDPR”);
- Directive 2002/58/EC (the “ePrivacy Directive”);
- the Bulgarian Electronic Communications Act (Закон за електронните съобщения), in particular Art. 4c;
- the Bulgarian Personal Data Protection Act (Закон за защита на личните данни).

Currently, the Website uses only cookies and similar storage that are strictly necessary for its operation and security, so no consent is required under Art. 4c (3) of the Bulgarian Electronic Communications Act. If we add non-essential cookies (e.g. analytics or marketing) in the future, we will obtain your prior consent through a clear opt-in mechanism, which you will be able to withdraw at any time.

3. What are cookies?

Cookies are small text files that a website places on your device (computer, tablet, smartphone) when you visit it. They allow the Website to recognise your device and store certain information about your preferences or actions.

We also use the term “cookies” in this Policy to cover similar technologies such as local storage, session storage, pixels and tags.

Cookies can be classified by:

- **Origin:** first-party (set by us) or third-party (set by another domain);
- **Duration:** session cookies (deleted when you close your browser) or persistent cookies (stored for a defined period);
- **Purpose:** strictly necessary, functional, analytics, or marketing.

4. Categories of storage we use

We follow a privacy-by-default approach. The Website does **not** currently set any first-party HTTP cookies through our application code. The only client-side storage we set ourselves is a single browser *localStorage* entry to remember your cookie-notice preference. In addition, when you submit the contact form, our anti-bot provider (Cloudflare) may set short-lived cookies to protect the form against automated abuse.

We do **not** use analytics cookies, advertising cookies, social-media tracking pixels, or any other third-party tracking technologies on the Website. If this changes in the future we will update this Policy and, where required, ask for your consent before any such technologies are activated.

4.1 Strictly necessary storage

These items are required for basic Website functionality (remembering that you have seen the cookie notice) and for the security of the contact form (protecting it against automated abuse). They cannot be switched off via our cookie notice. **Legal basis:** Art. 4c (3) of the Bulgarian Electronic Communications Act (strictly necessary exemption, no consent required) and our legitimate interest under Art. 6 (1) (f) GDPR where personal data is involved.

4.2 Functional, analytics, marketing

Not currently used. We do not deploy any cookies or similar technologies in these categories. Should this change, we will set them only with your prior, freely given, specific, informed and unambiguous consent (Art. 6 (1) (a) GDPR), and you will be able to withdraw that consent at any time.

5. Inventory of cookies and similar storage in use

The table below describes every cookie or similar storage item that may be placed on your device through the Website, based on a review of the source code and the third-party services integrated into it. We review this list regularly; if you spot anything you believe is missing or inaccurate, please contact us at office@vka.solutions.

Name	Type / Provider	Purpose	Category	Duration
cookieConsent	Browser localStorage First-party (vka.solutions)	Records that you have seen and dismissed the cookie notice, so it is not shown on every visit. Contains a simple flag, no personal data.	Strictly necessary	Persistent, until you clear browser site data
__cf_bm	HTTP cookie Cloudflare, Inc. (Turnstile / bot management)	Distinguishes humans from automated traffic to protect the contact form against bots and abuse. Set only when the contact form is loaded / submitted.	Strictly necessary (security)	30 minutes after last activity
cf_clearance	HTTP cookie Cloudflare, Inc.	Stores proof that a security challenge has been passed, so you do not have to repeat it on subsequent requests.	Strictly necessary (security)	Set by Cloudflare; typically up to 30 days
cf_chl_*	HTTP cookie Cloudflare, Inc.	Internal cookies used by the Cloudflare challenge platform during a verification flow.	Strictly necessary (security)	Short-lived (during the challenge)

Note on Cloudflare cookies: the exact set of Cloudflare cookies, their names and durations are controlled by Cloudflare, Inc. and may vary depending on product configuration, region and browser

(including partitioned/CHIPS behaviour). For the most accurate, real-time list please consult your browser developer tools (Application → Cookies) when interacting with the contact form, or refer to Cloudflare's public cookie reference.

Note on localStorage: although technically not an HTTP cookie, localStorage is also covered by Art. 5 (3) of the ePrivacy Directive and Art. 4c of the Bulgarian Electronic Communications Act. We disclose it here for full transparency.

6. Third-party services

The only third-party service that may set cookies on the Website is **Cloudflare, Inc.** (101 Townsend Street, San Francisco, California 94107, USA), which provides the "Turnstile" bot-management service used to protect our contact form. Cloudflare acts as our processor for the technical data it collects in this context.

Because Cloudflare is established in the United States, your data may be transferred outside the European Economic Area. Such transfers are covered by the European Commission's Standard Contractual Clauses and Cloudflare's additional safeguards. More information is available in Cloudflare's privacy policy and Trust Hub.

7. Managing your cookie preferences

Because the Website currently uses only strictly necessary storage and security cookies, there is nothing for you to opt out of through a consent banner, the cookie notice you see on the Website is informational only. You can still manage cookies through your browser at any time:

- **Through your browser:** most browsers allow you to view, manage and delete cookies and clear local storage. Instructions for the most common browsers are available on the support pages of Google Chrome, Mozilla Firefox, Microsoft Edge, Safari and Opera.
- **Cloudflare-specific controls:** see Cloudflare's privacy notice for information on how to manage data collected by their challenge platform.

Please note that blocking the strictly necessary cookies and storage may affect the operation of the Website, in particular, the contact form may fail to submit if Cloudflare cookies are blocked. You are free to do so; we will not treat this as a refusal of any service.

8. Personal data and your rights

Some cookies process information that may qualify as personal data under the GDPR (for example, IP addresses or unique identifiers). For details on how we process personal data, the legal bases, retention periods and your rights, including the right to lodge a complaint with the Bulgarian Commission for Personal Data Protection (Комисия за защита на личните данни / КЗЛД), please see our Privacy Policy.

9. Changes to this Policy

We may update this Cookie Policy from time to time to reflect changes in our practices, the technologies we use, or applicable law. The latest version is always available on the Website with its effective date shown at the top.

10. Contact us

For any questions about this Cookie Policy, please contact us at **office@vka.solutions** or by post at our registered address.